

The management of the company is committed to:

- Being totally customer focused and supplying quality products and services that satisfy customer expectations.
- Providing employees with all relevant information, resources and appropriate training with respect to quality.
- Enabling employees to develop their skills, knowledge and competency to the mutual benefit of both the employee and the company.
- Complying with all regulatory & legislative requirements.
- Providing a safe working environment for its employees.
- Setting and reviewing measurable objectives for quality.
- Striving to continually improve our Business Management System.
- Maintaining a Business Management System that conforms to the requirements of BS EN ISO 9001:2015.

The management considers that quality is the responsibility of all who work for the company and expects everyone to act at all times in a manner that supports the quality policy and to report non-conformances in a prompt manner.

This policy statement has the total support of the whole management team and it shall be effectively implemented and maintained throughout the organisation.

Signed

A handwritten signature in black ink, appearing to be 'A. J. Smith', written over a horizontal line.

Managing Director

15<sup>th</sup> February 2024